PAR Clear

PAR Clear Headset Quick Reference Guide

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Battery Charging and Usage

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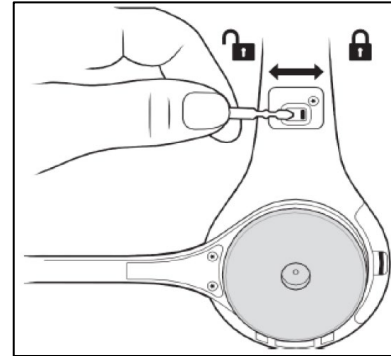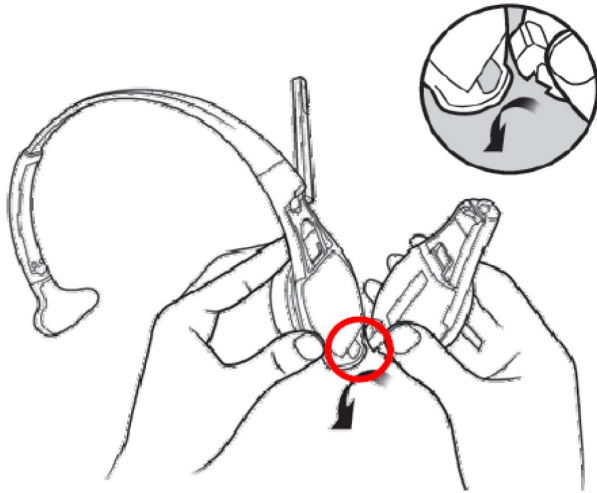

Battery Charger

Headset Charging Station

- The LED(s) on the battery should flash Green indicating the battery is currently being charged.
- All four LEDS light Green (steady) to indicate the battery is fully charged.

Indicator	Mode Description

Green LEDs
 	
 1st LED
 4th LED
	The battery is out of the PAR CLEAR battery charger and the button has been pressed and held down
	
	 Each LED represents 25% charge.
	 A fully charged battery would have all 4 LEDS lit Green.
	 From the top (in the diagram on the left) if
	   4 successive LEDs lit green indicates a charge between 75% and 100%
	   3 successive LEDs lit green indicates a charge between 50% and 74%
	   2 LED lit green indicates a charge between 25% and 49%
	   1 LED lit green indicates a charge between 0% and 24%

One of the LEDs is blinking Green	The battery is in the Charger and is currently charging From the top: 1st LED flashing Green – Battery currently between 0 and 25% charge 2nd LED flashing Green – Battery currently between 26 and 50% charge 3rd LED flashing Green – Battery currently between 51 and 75% charge 4th LED flashing Green – Battery currently between 76 and 100% charge
Top and Bottom LEDs are Green	Battery End of Life. Replace the battery
Bottom LED blinking Green (Battery not in charger)	Charge on the battery has depleted below 5% of its State of Charge. The battery needs to be charged immediately.

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To insert the BATTERY into the HEADSET:
1. Insert the POD into the CARRIER and slide the lock switch on the Carrier to complete the HEADSET
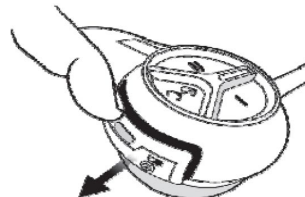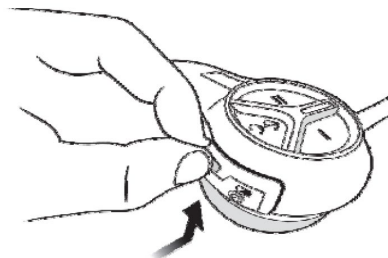

2. Slide a charged BATTERY into the POD as illustrated below:
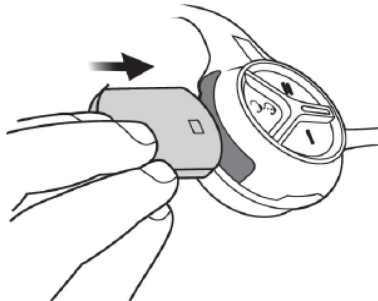
To remove the BATTERY from the HEADSET:
1. Using your finger, gently push up on the battery latch - this will release the battery.
2. Use another finger to pull the battery from the battery compartment.

Headset Registration

1. Once a charged BATTERY is inserted into the HEADSET, it should power on automatically.
2. Log into the webpage/portal with the provided link and credentials.
3. Then go to '**Devices**' on the left panel and select your Basestation.
4. Click on the '**Actions**' ellipsis and select '**Settings**'.
5. Go to the '**Volume & Devices**' then to the '**Connected Devices**' section.
6. Select the '**Headsets**' tab then click on '**+ Register Headset**'. A pop-up dialog will appear stating "Waiting for Headsets". Headset IDs also display in the dialog.
7. Click the '**Close Registration Mode**' button when all headsets have been registered
8. Once registered, the LED lights should be steady green on the POD and CARRIER along with an audible message stating, 'Lane 1', or the LED lights should be steady red/ green on the POD and CARRIER along with an audible message stating 'Lane 2'.

De-registering a Headset

1. Log into the webpage/portal with the provided link and credentials (or button sequence provided).
2. Navigate to '**Devices**' on the left panel and select your Basestation. Click on the '**Actions**' ellipsis and select '**Settings**'.
3. Go to the '**Volume & Devices**' then to the '**Connected Devices**' section.
4. Select the '**Headsets**' tab then click on '**Actions**' ellipsis next to the headset you wish to de-register.
5. Select '**De-Register**' (a message will appear asking for confirmation). Select '**Yes, De-register**'. Once the Headset is de-registered a message will appear in the top section indicating the action was successful.

Locating the Headset Serial Number

1. The headset serial number is located on the POD.
2. Disassemble the POD by sliding the un-lock switch on the Carrier.
3. Remove the POD and locate the white label with the serial number.

Serial Number

PAR Clear
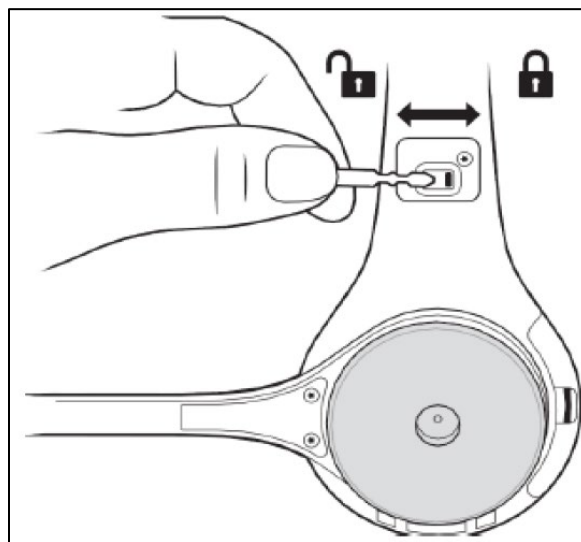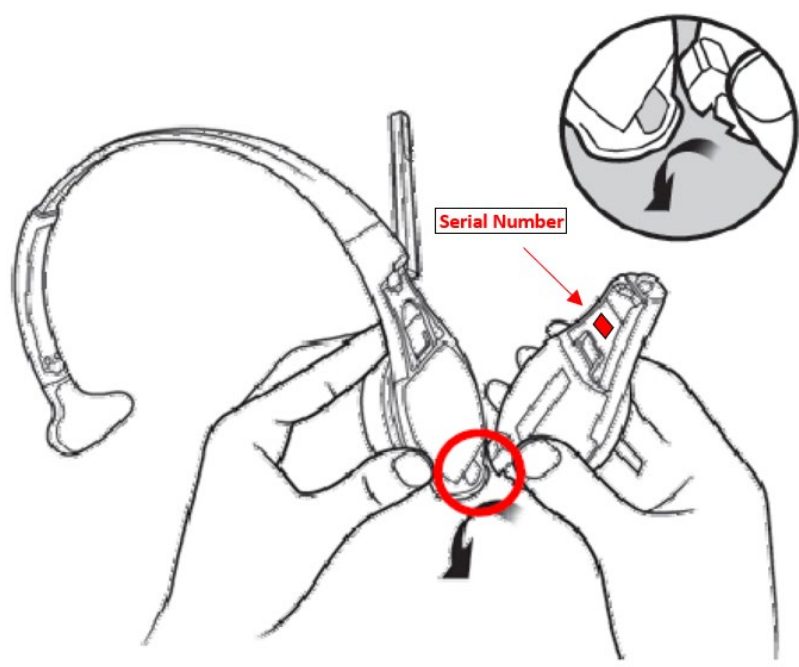
Headset Controls

- **Adjustment Band:** Push or pull to adjust size for a comfortable fit.

- **ID Tag:** Assign a specific headset to a specific lane or person (8 colors)

- **Volume Buttons:** Press up or down on the Volume control area to set volume on the headset. Upward increases the volume while the downward decreases the volume.

- **Lane 1 and 2 Buttons:** Connects users to order point

    - When there is only one order point both lane 1 and lane 2 buttons connect to order point 1

    - When there are two order points, Lane 1 connects to order point 1 and Lane 2 connects to order point 2

- **Page Button:** For instore communication. Talk to all headsets on the same lane (or both lanes depending upon the configuration), but not to the order point. Press and hold the page button during normal operation to communicate with other headsets.

- **LEDs:** The LEDS on the headset indicates the operating status of the headset.

Order Taking Setup

Refer to the Store Manager or Store Technical Team to confirm which Order Taking Mode the system will be using. To change the Order Taking Mode:

1. Log into the webpage/portal with the provided link and credentials.
2. Navigate to '**Devices**' on the left panel and select your Basestation.
3. Click on the '**Actions**' ellipsis and select 'Settings'.
4. Navigate to '**Order Taking**', then select the desired '**Headset Behavior**' for the correct lane and click on '**Apply Changes**' (refer to chart below for descriptions of modes).

Changing Volume Settings

Inbound Headset Volume

Changing the inbound headset volume affects the sound volume coming from the customer order point microphone to the HEADSET earphone speaker. To turn up or down the inbound headset volume:

1. Log into the webpage/portal with the provided link and credentials.
2. Navigate to '**Devices**' on the left panel and select your Basestation.
3. Click on the '**Actions**' ellipsis and select '**Settings**'.
4. Navigate to '**Volume & Devices**', select '**Volume Settings**', and then select '**Headset Volume**'.
5. Select '**Inbound Listen**' and adjust accordingly.
6. Then click '**Apply Changes**'.

Outbound Lane Volume

Changing the outbound lane volume affects the volume of the speaker at the customer order point. To change the outbound lane volume:

1. Log into the webpage/portal with the provided link and credentials.
2. Navigate to '**Devices**' on the left panel and select your Basestation.
3. Click on the '**Actions**' ellipsis and select '**Settings**'.
4. Navigate to '**Volume & Devices**', select '**Volume Settings**', and then select '**Lane Volume**'.
5. Select '**Outbound Talk**' and adjust accordingly.
6. Then click '**Apply Changes**'.

Headset Specifications

Physical

Parameter	Specification or Requirement
Weight	3.98 oz. (112.9 grams) with battery

Electrical

Parameter	Specification or Requirement
Input Power	3.7 VDC, Li-ion
Radio Frequency	DECT
Maximum Output Power	DECT per Region
Earphone	Dynamic with replaceable ear pad

Functional

Parameter	Specification or Requirement
Switches	Capacitive touch key zones
Indicator	Red, Green and Blue LED
Operating Range	91m (300 ft) - subject to local environmental conditions
Operating Temperature	0 to 60 C

FCC Compliance Statement
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation. Please note that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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ISED non-interference disclaimer
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:
(1)   This device may not cause interference.
(2)   This device must accept any interference, including interference that may cause undesired operation of the device.
This device complies with the Canadian ICES-003 Class A specifications. CAN ICES-003(B) / NMB-003 (A).

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempt de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1)   L'appareil ne doit pas produire de brouillage;
(2)   L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
Cet appareil numérique de la Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

RF Exposure information (SAR)
This equipment has been tested and meets applicable limits for radio frequency (RF) exposure. Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. The SAR limit is 1.6 watts per kilogram in countries that set the limit averaged over 1 gram of tissue. During testing, device radios are set to their highest transmission levels and placed in positions that simulate use near the head, with 25.35mm separation.
Enclosures with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified.

Cet équipement a été teste et respecte les limites applicables d'exposition aux radiofréquences (RF). Le débit d'absorption spécifique est la vitesse à laquelle le corps absorbe l'énergie radiofréquences. La limite du débit d'absorption spécifique est 1.6 watt par kilogramme dans les pays où la moyenne a été établie sur un gramme de tissu. Pendant l'essai, les radios de l'appareil sont réglées sur le niveau de transmission maximal et sont placées dans des positions simulant une utilisation à proximité du Tête, avec une séparation de 25.35mm
Les étuis dotes de pièces métalliques peuvent modifier les performances des radiofréquences de l'appareil, y compris sa conformité aux directives d'exposition aux radiofréquences, d'une façon qui n'a pas été testée ou certifiée.

Version History

Date	Version	Notes
6/24/24	A	Initial Release
11/25/24	B	General formatting/layout updates
12/20/24	C	Updated portal screenshots
03/11/25	D	General formatting/layout updates